## **Frequently Asked Questions**

## What are the dates of the River Trip in 2011?

Red Bluff Tuesday October 4, 2011 to Friday October 7, 2011

Colusa Tuesday October 11, 2011 to Friday October 14, 2011

## How long is the program? 2 hours

## When can I make reservations for the River Trip?

Reservations for the River Trip open on Monday, June 15, 2011 and close on Friday September 30, 2011. The space goes quickly so you should send a deposit to hold the time you wish as soon as possible.

All fees must be received to finalize reservations by Friday, September 30, 2011.

# How do I reserve a space for my class?

- 1. Download an application for your class by visiting our website at www.parks.ca.gov/suttersfort.
- 2. Once there scroll down and on the right hand side you will find a link to the River Trip.
- 3. Download the application.
- 4. Pick two dates and times that would work in your schedule. We will make every effort to accommodate your first choice. However, times are assigned on a first come, first served basis.
- 5. Fill out the application and send it along with your fees to the address on the application.

#### What are the fees?

The fees are \$3.00 per person attending. Adults and children are the same price.

### If I cancel will I get my money back?

Cancellations must be made at least two (2) weeks in advance of your scheduled program. If you do not cancel and your group does not show up for its scheduled time your fees will not be refunded.

#### How do I get to the River Trip site?

Maps will be mailed along with your confirmation letters.

## What if I want to talk to a live person?

Call Program Lead Steve Beck at (916) 323-8112

What if I want to use e-mail? E-mail us at suttersfortrivertrip@parks.ca.gov